

ELGI's UPTIME Assurance is all about giving customers peace of mind by offering industry's leading warranty

ELGI warrants that its products and the components of its products will perform the purpose and function for which they are designed and intended, for the periods of time indicated below when used, serviced and maintained in accordance with ELGI instructions and specifications. If an ELGI product or component of an ELGI product fails to perform as warranted, ELGI will, at its option, repair or replace the product or component of the product as indicated and upon the terms and provisions set forth below.

ELGI's UPTIME Assurance - Extended Warranty Policy is all about giving customers peace of mind offering extended warranty for critical compressor parts.

COMPRESSOR PACKAGE

12 months from the date of start-up or 18 months from the date of shipment from factory, including parts, labor & transportation, whichever is earlier.

AIREND: LIFE TIME WARRANTY

120 months from the start-up or 126 months from the shipment from ELGI Factory/warehouse, whichever is earlier. Airend shaft seals are considered normal wear items and are covered for 12 months. This is based on ELGI's estimate for economic life of airend

MAIN MOTOR

60 months from the date of start-up or 66 months from the date of shipment, including parts & labor, whichever is earlier. Prior to any repair or service on Drive Motor, contact ELGI for authorization.

COOLER

60 months from the date of start-up or 66 months from the date of shipment, including parts & labor, whichever is earlier. In case of cooler failure, any loss of fluid is not covered.

SEPARATOR TANK

60 months from the date of start-up or 66 months from the date of shipment, including parts & labor, whichever is earlier. In case of tank failure, loss of fluid or separator element(s) is not covered.

VFD

36 months from the date of start-up or 42 months from the date of shipment, including parts & labor, whichever is earlier.

OTHER COMPRESSOR PARTS

All other parts unless explicitly mentioned other than the above are warranted for a period of 12 months from the date of start up or 18 months from the date of shipment from ELGI factory/warehouse, whichever occurs first.

WARRANTY CONDITIONS - Warranty will be applicable only if:

1. Compressor must be installed as per ELGI'S recommended guidelines.
2. Initial Start-up of compressor must be carried out by ELGI / ELGI'S Authorized Distributor.
3. A properly completed Commissioning Report form must be filed by an authorized ELGI Distributor within 15 days of actual start-up.
4. Use only ELGI'S genuine spares, consumables & lubricants at all times.
5. All repairs of a warranty nature must be completed by an authorized ELGI Authorized Distributor.
6. Maintenance instructions and schedule as detailed in ELGI'S Operation & Maintenance Manual must be followed.
7. The on-going servicing/maintenance of the compressor must be performed by knowledgeable technicians and we encourage the use of ELGI authorized personal. Customers that have sufficient resources for servicing the compressor must keep detailed maintenance logs and parts invoices available upon request from ELGI. Airend/motor maintenance as per ELGI recommended periodic maintenance checklist (as per attachment)
8. Compressor is to be preserved if kept idle for period longer than 6 months as per ELGI'S Operation & Maintenance Manual.
9. ELGI will pass along original manufacturers' warranty on parts not manufactured by ELGI.
10. Customer must participate in oil sampling program every 2000 hours or semi-annually whichever occurs first and recommendation of the lab report to be implemented
11. For any warranty claim, all the terms of this warranty policy will apply without regard to the length of the applicable warranty.
12. The customer and/or ELGI distributor is obligated to keep all copies of maintenance records and proof of purchase of consumables or spare parts during the warranty period.
13. Customer may be asked to submit the following documents upon request by ELGI Compressors
 - a. Copies of Maintenance Logs
 - b. Proof of Purchase of ELGI genuine OEM parts and oil
14. Airend bearing check, by using bearing shock pulse meter must be carried out at every year after 4 years of operation or 20000 operating hours whichever is earlier
15. ELGI reserves the right to repair or replace the part proved defective and request return of defective part for inspection within 30 days of such request. ELGI will pay the freight of parts it requests to be returned.
16. Extended Warranty Policy shall cover only parts as mentioned under scope of this document and not any other part.
17. Use of ELGI Airlube UT synthetic fluid and ELGI genuine parts is required. Compressors operating with ELGI Airlube Food Grade Compressor lubricant are limited to 60 months of airend warranty.

CONDITIONS THAT WILL VOID OR INVALIDATE THE WARRANTY

1. Failure to abide by the warranty conditions unless otherwise given in writing by ELGI
2. Repairs carried out on the compressor unit without prior authorization by ELGI
3. Nonconformity to ELGI operating instructions, specifications, guidelines, maintenance and service instructions.
4. Equipment conditions as a result of normal wear and tear, abnormal or unusually harsh operating conditions, negligent use of equipment, accidents and shipping damage.
5. If maintained/serviced by unauthorized personnel.

LIMITATION OF LIABILITY

1. The benefits of this warranty shall be to the first owner or commercial user only and cannot be transferred.
2. ELGI shall not be liable for any loss of profit, loss of production, loss of income or contract, loss of goodwill, or for indirect or consequential or incidental loss or damage of any kind whatsoever.
3. In no event ELGI shall be liable for any claims or loss having a value higher than the original purchase price of the product.
4. ELGI reserves the right to alter or terminate the Extended Warranty program or any part for units not already covered by the Extended Warranty.
5. The warranty expressly set forth herein is the only warranty provided by ELGI with respect to its products and ELGI expressly denies and disclaims all other warranties, either expressed or implied and specifically disclaims any implied warranty of merchantability or fitness for a particular purpose.

FORCE MAJEURE

ELGI is not liable for failure to perform the company's obligations if such failure is as a result of Acts of God (including but not limited to fire, flood, earthquake, storm, hurricane or other natural disaster), war, invasion, act of foreign enemies, hostilities (regardless of whether war is declared), civil war, rebellion, revolution, insurrection, military or usurped power or confiscation, terrorist activities, nationalization, government sanction, blockage, embargo labor dispute, strike, lockout or interruption or failure of electricity or telephone service

USER INFORMATION

Company Name:

Address:

Contact Details:

Compressor Details (To be entered by ELGI Authorized Personnel)

Compressor Fab No:

Airend Serial No:

Start-up Date:

Commissioned by:

Place & Date:

I have read and accepted all the Terms and Conditions of this agreement completely.

Customer Seal & Signature:

ELGI Authorised Signatory:

DISCLAIMER

The warranty expressly set forth herein is the only warranty provided by ELGI with respect to its products and ELGI expressly denies and disclaims all other warranties, either express or implied and specifically disclaims any implied warranty of merchantability or fitness for a particular purpose.