

ELGI's **UPTIME Assurance** is all about giving customers peace of mind by offering industry's leading warranty

ELGI warrants that its product and the components for its products will perform the purpose and function for which they are designed and intended for the periods of time indicated below when used, serviced and maintained in accordance with ELGI's instructions and specification.

To avail this warranty please register with ELGI's Customer Care System(CCS) within 15 days after receipt of the compressor package or within 3 days of commissioning whichever occurs earlier.

#### AIREND

36 months from the date of start-up (not to exceed 15000 hours) or 42 months from the date of shipment from ELGI factory/warehouse, whichever occurs first

#### OTHER COMPRESSOR PARTS

All other parts unless explicitly mentioned other than the above are warranted for a period of 12 months from the date of start up or 18 months from the date of shipment from ELGI factory/warehouse, whichever occurs first.

#### WARRANTY COVERAGE

1st year : Parts, Labour & Transportation of parts

2nd year onwards : Parts (Ex works basis) and Labour

If an ELGI product or component of an ELGI product fails to perform as warranted, ELGI will, at its option, repair or replace the product or component of the product as indicated and upon the terms and provisions set forth below

#### WARRANTY CONDITIONS

1. Compressors shall be installed, operated & maintained as per ELGI's Operation and Maintenance Manual
2. Commissioning shall be done by ELGI's authorized personnel/distributor only
3. Genuine consumables, lubricants and spares shall be used.
4. Compressor shall be preserved if kept idle as per preservation procedure detailed in ELGI's Operation and Maintenance Manual.
5. ELGI's free oil sampling program participation is required as below:
  - a. If ELGI Airlube UT Synthetic Fluid is used - Every 4000 hours / 12 months whichever occurs first or as per the oil sampling report.
  - b. If ELGI Airlube XD is used - As recommended by ELGI's authorized service personnel
6. All warranty complaints needs to be registered with ELGI's CCS within 24 hours.
7. Customer shall maintain below documents and produce if requested prior to any warranty claim
  - a. Copy of signed warranty document.
  - b. Proof of purchase of Consumables, lubricant & spares
  - c. Maintenance log
8. In case customer wants to take services of ELGI or its dealer's personnel for carrying out regular maintenance work then the applicable service charges to be paid by the customer.
9. Warranty on factory repaired/replaced parts shall expire along with this warranty.
10. The benefits of this warranty shall be to the first owner or commercial user only and cannot be transferred

#### EXCLUSIONS

1. Electricals (except motors and controller), rubber parts, seals, belts and consumables like air filter, oil filter, lubricant and similar wear and tear parts
2. Air travel, boarding & lodging expense of service personnel to attend any kind of service or maintenance.

#### CONDITIONS THAT WILL VOID & INVALIDATE WARRANTY

1. Failure to abide by the warranty conditions unless otherwise given in writing by ELGI will make the warranty void.
2. Repairs carried out on the package without prior authorization by ELGI.
3. Usage of non-genuine spare parts
4. Nonconformity to ELGI's operating instructions, specifications, guidelines, maintenance and service instructions.
5. Equipment conditions as a result of normal wear and tear, abnormal and unusually harsh operating conditions, wilful misuse and negligent use of equipment, accidents and shipping damage.
6. Customization of ELGI supplied compressor package without written consent from ELGI
7. Re-installation of compressors from one location to another unless otherwise recertified by ELGI's authorized personnel.
8. If compressor is not commissioned within 6 months of receipt unless otherwise recertified by ELGI's authorized personnel.
9. If there are any dues in payment towards purchase of equipment, service and spares beyond the agreed payment schedule

#### LIMITATION OF LIABILITY:

1. ELGI shall not be liable for any loss of profit, loss of production, loss of income or contract, loss of goodwill, or for indirect or consequential or incidental loss or damage of any kind whatsoever.
2. In no event ELGI shall be liable for any claims or loss having a value higher than the original purchase price of the product.
3. ELGI reserves the right to alter or terminate the warranty program for any part or units not already covered under this policy.

#### FORCE MAJEURE:

ELGI is not liable for failure to perform the company's obligations if such failure is as a result of Acts of God (including but not limited to fire, flood, earthquake, storm, hurricane or other natural disaster), war, invasion, act of foreign enemies, hostilities (regardless of whether war is declared), civil war, rebellion, revolution, insurrection, military or usurped power or confiscation, terrorist activities, nationalization, government sanction, blockage, embargo, labor dispute, strike, lockout or interruption or failure of electricity or telephone service.

#### USER INFORMATION

Company Name:

Address:

Contact Person:

Contact Details:

#### Compressor Details (To be entered by ELGI Authorized Personnel)

Compressor Fab No:

Airend Serial No:

Start-up Date:

Commissioned by:

Place & Date:

**I have read and accepted all the Terms and Conditions of this agreement completely.**

Customer Seal & Signature:

ELGI Authorised Signatory:

#### DISCLAIMER:

The warranty expressly set forth herein is the only warranty provided by ELGI with respect to its products and ELGI expressly denies and disclaims all other warranties, either express or implied and specifically disclaims any implied warranty of merchantability or fitness for a particular purpose.